



THE BLOOD CENTER

Serving you for life!

**CLIENT SURVEY QUESTIONS
FOR ISBT-128**

I apologize that we weren't able to have a fall meeting to assess your progress on implementation of ISBT. In lieu of the meeting, please complete the survey below:

Facility Name: _____

Survey completed by: _____ Title: _____

Date: _____

Note: THE BLOOD CENTER'S ISBT REGISTRATION # IS W0671

Facilities with computerized donor unit entry:

Questions		Yes	No	N/A
1	Have you completed the validations of your computer system to implement ISBT?			
2	If not, when do you foresee completing them?			
3	When do you foresee implementing ISBT in your facility?			
4	If you will not be ready for ISBT by the time The Blood Center implements, do you have a back-up plan to accept ISBT encoded products?			
5	Are the ISBT barcode labels in The Blood Center's website www.thebloodcenter.org > ISBT Information > ISBT Labels sufficient for testing of your equipment and your computer system?			
6	If not, what additional labels do you require?			
7	Will your computer system be capable of accepting both ISBT and Codabar products once you have implemented?			
8	Did you know that you can access our list of ISBT product codes on TBC's website? www.thebloodcenter.org > ISBT Information > ISBT Product codes Rev Nov. 12, 2007			
9	Did you know that you can access the list of our Donation Types on TBC's website? www.thebloodcenter.org > ISBT Information > Donation Types for Product Codes			
10	Do you feel that another ISBT group discussion meeting would be helpful to your facility (to be scheduled in Jan or Feb '08)?			
11	If not, do you have any specific questions for TBC regarding ISBT implementation? (Please record them below along with an e-mail address to which we can respond.)			

Your Questions: _____

Facilities without computerized donor unit entry:

Questions		Yes	No	N/A
1	Do you plan on inservicing your staff including transfusion staff and nursing staff on ISBT before implementation?			
2	Have you checked your forms to assure that they can fit the 13 digit unit number and 8 digit product code?			
3	Have you checked your SOP's to assure that the changes due to ISBT have been incorporated into them?			
4	If you modify components, have you registered with ICCBAA and received your facility ID?			

Your questions: _____

Please send your responses by January 23 by e-mail or FAX to (504) 592-1580 with a cover sheet to Beryl Laird, or mail to:

Beryl Laird
 The Blood Center
 315 S. Johnson Street
 New Orleans, La. 70112

If you have questions on the survey, please call Beryl at (985) 290-3521.

Sincerely,



Beryl Laird
 ISBT-128 Project Co-Leader